

## WORKING WITH YOU TO KEEP YOUR WATER SERVICE FLOWING

### SUMMER TERMINATION PROGRAM FACT SHEET

The Board of Public Utilities (BPU) has adopted a Summer Termination Program to protect certain residential electric, water and sewer customers from discontinuance of service during the summer months from June 15 through August 31. This period may be extended if summer conditions continue. Those residential customers who fall into any of the protected categories below will not have their service shut off if they are making good faith effort to pay as much as they can afford during the summer. The protected categories are:

1. Recipients of Lifeline Credit Program;
2. Recipients of Federal Home Energy Assistance Program (HEAP);
3. Recipients of Temporary Assistance to Needy Families (TANF);
4. Recipients of Federal Supplemental Security Income (SSI);
5. Recipients of Pharmaceutical Assistance to the Aged and Disabled (PAAD);
6. Recipients of General Assistance (GA) benefits;
7. Recipients of Universal Service Fund (USF);
8. Applicants of any State, local, or utility program that provides assistance or discounted rates to help eligible customers pay wastewater or water bills; or
9. Residential customers who are unable to pay their utility bills because of circumstances beyond their control.

**More information about utility assistance programs is available at**

**[www.nj.gov/bpu/assistance/programs](http://www.nj.gov/bpu/assistance/programs) or by calling 2-1-1.**

**Customers who are eligible under the Summer Termination Program must contact Gordon's Corner Water Company at 732-946-9333 to ensure their water service stays on or to be reconnected. You may also call the BPU at 800-624-0241. Any disputes between the company and the customer will be referred to the BPU.**

### TAKE STEPS TO START A PAYMENT PLAN

We understand balancing finances is tricky. If you are having difficulty in paying your water bill, you can call us at 732-946-9333 to set up a payment plan. Your water service will not be discontinued if you can show your utility that you are making a good faith effort to pay. If you fall too far behind in your monthly payments, your water service will be discontinued after August 31 or later.