

WORKING WITH YOU TO KEEP YOUR WATER SERVICE FLOWING

WINTER TERMINATION PROGRAM FACT SHEET

The Board of Public Utilities (BPU) has adopted a Winter Termination Program to protect certain residential customers from discontinuance of service during the winter months from November 15 through March 15. This period may be extended if winter conditions continue. Those residential customers who receive benefits from any of several assistance programs will not have their service shut off if they are making good faith effort to pay as much as they can afford during the winter. These programs are:

1. Lifeline Credit
2. Low Income Home Water Assistance Program (LIHWAP)
3. Recipients of Work First New Jersey – Temporary Assistance to Needy Families (TANF)
4. Supplemental Security Income (SSI)
5. Pharmaceutical Assistance to the Aged and Disabled (PAAD)
6. Recipients of Work First New Jersey - General Assistance (GA)
7. Universal Service Fund (USF) or
8. Customers unable to pay because of circumstances beyond their control

More information is available at <https://www.nj211.org/water-assistance-programs>

Customers who are eligible under the Winter Termination Program should contact Gordon's Corner Water Company to ensure their water service stays on. Call 732-946-9333

TAKE STEPS TO START A PAYMENT PLAN

We understand balancing finances is tricky. If you are having difficulty in paying your water bill, you can call us at 732-946-9333 to set up a payment plan. Your water service will not be discontinued if you can show your utility, you are making a good faith effort to pay. If you fall too far behind in your monthly payments, your water service will be discontinued after March 15 or later, according to the NJBPU Winter Termination Program.